

## **Terms and Conditions – It's Flying Season**

1. Subject to the remainder of these terms and conditions customers can claim the cash back amount (as detailed in the tables below) on one of the qualifying products illustrated in the table below (the Qualifying Products). For the Qualifying Products, the purchase dates are between 06.05.2016 and midnight on 19.06.2016.
2. Customers may claim cash back for a maximum of two (2) Qualifying Products.
3. To take advantage of the promotion, customers must complete the online claim form (available at "[www.itsflyingseason.com](http://www.itsflyingseason.com)"), and attach proof of purchase in the form of the sellers invoice, via scan or e-mail attachment. Proof of order or dispatch note will not be accepted. The sellers invoice must clearly show the customer details, part code of the qualifying purchased products, the purchase price and the date of purchase. Once the confirmation email is received, print out the attachment and paste the cut out of the original barcode from the product box in the space indicated. The cash back request must be sent by the post by June 30th 2016 (determined by postage date)
4. The promotion is valid in respect of a Qualifying Product purchased from an authorised reseller or authorised retailer (see list here). The promotion is only valid for end user customers (i.e. customers purchasing product for their own use); claims where the product purchased will be resold or rented to a third party are ineligible for this promotion.
5. Once the online claim form has been filled out, the customer will receive a confirmation of receipt by e-mail from [parrot@itsflyingseason.com](mailto:parrot@itsflyingseason.com). The e-mail will contain the claim number, details from the claim form and an attachment to print out and send by the post. It is the customer's responsibility to contact the promotion team at [parrot@itsflyingseason.com](mailto:parrot@itsflyingseason.com), if the customer has not received a confirmation by e-mail within the hour following the completion of the online claim form.
6. Customers providing an incomplete claim form will be notified via e-mail and offered the opportunity to provide the required items within seven calendar days. If the participant still fails to comply with the terms and conditions, the claim for cash back will be refused. Parrot will not be liable for any delay in responding outside of the seven day timeframe.
7. Payment will be made via wire transfer to the individual or company name stated as the purchaser in the online claim form and in the bank details submitted online by the customer. Payment cannot be made out to individuals except where the product has been purchased for personal use. Cheques will not be issued under any circumstances.
8. Parrot endeavors to process valid payment claims in 30 calendar days from sending the confirmation e-mail to customer or as soon as possible thereafter. Parrot will not be liable where claims are processed outside of this timeframe.

9. Where this cash back payment constitutes a taxable benefit, all tax liability lies with the recipient.

10. The cash back amount will only be paid upon Parrot satisfaction that the customer has fully complied with these terms and conditions and the associated instructions.

11. By completing the claim process customers confirm their acceptance of these terms and conditions. Return of the Qualifying Product to the seller/reseller following submission of the claim for the cash back will disentitle the customer to the cash back. If a product is returned (thus revoking the sales contract) no claim may be made for cashback. In this case cashback that has already been paid must be fully paid back.

12. The offer is valid only in the United Kingdom for private end users and business customers. This offer may not be combined with any other promotional offers or special pricing offered on the qualifying products.

13. This offer is not open to employees of Parrot, their agents, wholesalers, resellers, retail staff, retailers, participating stockists or anyone connected with the promotion.

14. Claims must be submitted by the end user customer only. Resellers may not submit claims on behalf of their customers.

15. For questions regarding the status of your claim, please e-mail: [parrot@itsflyingseason.com](mailto:parrot@itsflyingseason.com).

16. The cash back will not be granted to a customer who:

a) has not purchased a Qualifying Product within the promotional period; and/or

b) has not completed the claim form correctly; and/or

c) has not supplied proof of purchase; and/or

d) has not submitted their claim form by June 30th 2016; and/or

e) failed in any way to comply with these Terms & conditions as determined in Parrot sole discretion.

17. Parrot reserves the right to disqualify incomplete, altered or illegible claims. No responsibility will be accepted for submissions which have been lost, or are late, damaged, mis-directed, delayed in the post or insufficiently pre-stamped. Proof of posting will not be accepted as proof of delivery.

18. Parrot is not responsible or liable for any technical, hardware, software, server, website, or other failures or damage of any kind to the extent that this prevents the customer from or otherwise obstructs him/her in participating in the promotion.

19. Parrot reserves the right to audit all cash back requests to ensure that the terms and conditions of the promotion have been met and to request additional information regarding any and all claims and supporting documents.

20. All documentation submitted for this promotion becomes property of Parrot and will not be returned. Submission of false, incorrect, misleading or fraudulent documentation may result in disqualification from this promotion and future Parrot promotions and may result in the submitter being subject to prosecution.

21. Parrot may cancel or withdraw this promotion at any time without prior notice.

22. The decisions of Parrot in respect of any and all aspects of the promotion will be final and binding.

23. Parrot reserves the right to amend or cancel the terms of this offer at any time without notice.

24. Parrot shall not be liable for any loss, damage or injury of any nature howsoever caused to customers pursuant to this promotion. However, nothing in these terms shall act so as to exclude or restrict Parrot liability for death or personal injury of customer proven to be caused by Parrot negligence.

25. In the event of either false, erroneous claims or overpayments either submitted by the Customer or made by Parrot then subject to Parrot serving not less than 28 days prior written notice the Customer shall repay or reimburse any such false, erroneous or overpayments and the Customer shall hold Parrot harmless and indemnify Parrot from any liability, claims, damages and tax liabilities arising in such circumstances.

26. In addition to the invoice for the purchased product, Parrot reserves the right to request from the customer further evidence of purchase and/or ownership (e.g. photo of the serial number label...)

27. This promotion is subject to the laws of the country of residence of the customer with the list of countries being limited to #PromoterCountry#.

28. Promoter address details and the address that the customer must send their claim for cash back is:

#PromoterAddressDetails#

29. Qualifying Products

<b>Models</b>	<b>Cash-Back</b>
Jumping drone Night	£20
Jumping drone Race	£20
Airborne drone Cargo	£20
Airborne drone Night	£20
Hydrofoil Drone	£20
AR.Drone 2.0	£40
Bebop Drone	£40
Bebop drone & Skycontroller	£40
Skycontroller	£40
Bebop 2	£40
Bebop 2 & Skycontroller	£80