



Built from experience

5 year warranty

On Rangemaster 60cm models when bought between 18th September - 24th December 2014.*

To claim your 5 year warranty please complete this form, including a copy of your receipt. This must be returned within 30 days of purchase.

Please post to: UK Warranty Ltd, Picktree Court, Picktree Lane, Chester-le-street, County Durham, DH3 3SY or email to: service@ukwarranty.com

Name

Address

Telephone Number

E-mail Address

Product Serial Number

Model

Date of Purchase

Currys store the cooker was purchased from



*Terms & Conditions: 1) This promotion is only open to UK residents aged 18 and over excluding employees of AGA Rangemaster (the "Promoter") and their immediate families, associated companies, agents and anyone else professionally connected with this promotion. 2) The free extended warranty is for repairs only and applies to qualifying purchases made from 18th September to 24th December inclusive. 3) To be eligible for this offer, customers must purchase one of the qualifying Rangemaster cookers at participating retailers. 4) All applications must be submitted in full within 30 days of purchase. Applications received later than 30 days after purchase will be rejected. The Promoter accepts no responsibility for claims not received within this time. 5) Each extended warranty claim is limited to a single use and cannot be used in conjunction with any other promotional voucher or offers against the product models listed or used for any other Rangemaster promotion. 6) The free extended warranty claim form cannot be exchanged for cash. The offer is non-transferable and cannot be used in conjunction with any other offer. 9) In the event the customer returns the product to the seller, the customer will not be entitled to claim the extended warranty. 7) The Promoter accepts no responsibility for claims lost, delayed or those claims not received. Proof of posting will not be accepted as proof of receipt. 8) Claims will be disqualified if incomplete or illegible. 9) The Promoter is: AGA Rangemaster, Juno Drive, Leamington Spa, Warwickshire, CV31 3RG Registration number: 354714.

See reverse for further information on warranty terms.

AGA Rangemaster Ltd (including their respective group companies) may want to contact you about products, services and offers that might be of interest to you. By submitting your details you are consenting to receiving marketing communications by post, phone and email UNLESS you indicate an objection to receiving such communications by ticking the relevant box(es) below.

Post Phone Email





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UK Warranty Ltd have been appointed by AGA Rangemaster to administer your manufacturers extended warranty in years three, four and five extending the manufacturer's warranty offering on your product from two years to five years. We hope that your product will be trouble free however, should the product fail during the extended warranty period please follow the claims procedure detailed in this document.

Cover Provided

Your warranty provides cover against mechanical / electrical breakdown of the product identified on your warranty confirmation.

Cover Includes:

- Repairs :

Where the engineer is able to repair your product we will cover:

- Parts - The cost of parts which have failed leading to the mechanical/ electrical breakdown of the product
- Callout - Charges for the attendance of an engineer to your home to undertake a repair of the product
- Labour - The labour charges for the time the engineer takes to complete the repair.

We do not cover:

1. Cosmetic damage such as damage to exterior finish, food spoilage, dents, scratches, chipping, staining, rusting or corrosion of/or to the product
2. Consumable or auxiliary items e.g. batteries, fuses, filters or any other item deemed by the manufacturer to be a consumable and / or auxiliary item.
3. Damage to oven linings, glass doors, control knobs or fridge/freezer interior linings or door seals
4. Where you request additional work to be completed or the replacement of any parts that have not failed
5. Callout charges where you are not at home when the engineer attends
6. Claims arising as a result of normal wear and tear.
7. A product which fails to meet current electrical regulations in force at the time of claim
8. Rectifying maladjustment or incorrect configuration or setting of the product e.g.
 - a) Connections to the hot or cold water supply or suitable water outlet
 - b) Connection to the electricity supply.

- Replacement of the product:

Where the engineer declares the product to be Beyond Economical Repair (BER) and selects to replace the product we will arrange for:

1. A replacement product to be provided for a model of similar specification and functionality. The replacement product will be on a new for old basis.
2. The optional removal of your old product in-line with the WEEE directive to ensure protection to the environment at a nominal fee of £25.00 payable by you.
3. Where the replacement of the product is arranged through one of our approved suppliers we will cover all arrangements for the supply and delivery of the replacement product at no cost to you.

We do not cover:

1. A product declared BER due solely to the non-availability of replacement or substitute parts
2. The disposal of the product unless you have arranged the disposal with us and paid the appropriate fee

Cover is provided subject to the terms, conditions and exclusions of your warranty.

General Exclusions

The following exclusions apply to all sections of your warranty:

1. Damage which is stated by the engineer to be as a result of
 - a) Accidental damage
 - b) Deliberate damage or neglect of the product
 - c) Damage caused by foreign objects or substances
 - d) Cosmetic nature caused by but limited to denting, scratching, chipping, staining, and rust or corrosion
 - e) Failure to comply with the manufacturer's instructions for the care of the product or to comply with any routine service requirements which results in damage to the product e.g. screen burn
2. A product installed in a commercial environment or where the level of use is deemed beyond normal domestic use.
3. Faults relating to the installation of the product
4. Mechanical electrical breakdown which relates to a manufacturer recall
5. Claims arising from the interruption, failure, disconnection or power surge in the power supply to your home however caused or due to inadequate ventilation of the product
6. Consequential loss of any type e.g. loss or damage to clothing or damage to surrounding areas to where the product is located