# SAMSUNG ELECTRONICS (UK) LIMITED SAMSUNG PRINTER RAINBOW TONER PROMOTION ("PROMOTION") 1 OCTOBER 2016 - 30 NOVEMBER 2016 TERMS AND CONDITIONS

Participants agree to be bound by these terms and conditions (the "Terms and Conditions"). Any information or instructions published by the Promoter about the Promotion at www.samsung.com/uk/offer/rainbowtoner form part of the Terms and Conditions.

### The Promoter

1. The Promoter is Samsung Electronics (UK) Limited, Samsung House, 1000 Hillswood Drive, Chertsey, Surrey, KT16 OPS (the "**Promoter**" or "**Samsung**").

#### **Promotion Period**

2. The Promotion will commence at 00:01 (GMT) on 1<sup>st</sup> October 2016 and shall close at 23:59 (GMT) on 30<sup>th</sup> November 2016 (the "**Promotion Period**").

# **Eligibility**

- 3. To be eligible to participate in the Promotion you must be a UK resident aged 18 or over ("Participant").
- 4. Employees or agents of the Promoter or anyone professionally connected to this Promotion and any group company of the Promoter is not eligible to enter.
- 5. This Promotion is only available to consumers (e.g. not to any business or reseller). Each Participant may submit a maximum of 1 Claim (defined below) per Promotion Product purchased, and up to a maximum of 2 Claims in total.

#### Offer

- 6. Participants who purchase a new (i.e. not second hand) Samsung Printer as set out in the table in Paragraph 9 (each a "Promotion Product" and together the "Promotion Products") from a UK retailer (whether purchase is made in-store or online) within the Promotion Period will be entitled to claim a free Samsung Rainbow Toner Pack (RRP £189.99 Inc Vat) by redemption (the "Reward").
- 7. Purchases made directly on auction websites (e.g. eBay) or marketplace sales through retail websites (e.g. Amazon Marketplace or PlayTrade) are specifically excluded from this Promotion.
- 8. Rewards are non-transferable and there is no cash alternative. In the event of unforeseen circumstances the Promoter may substitute a Reward of equal or greater value for the Reward.

9. The Promotion Products are set out below:

Promotion Product	Product Code	Reward
Samsung Xpress C430W Colour Laser Printer	SL-C430W	
Samsung Xpress C480W Colour Laser Printer	SL-C480W	Samsung Rainbow Toner Pack
Samsung Xpress C480FW Colour Laser Printer	SL-C480FW	

# **Entry**

- 10. To claim, Participants must purchase a Promotion Product during the Promotion Period then visit <a href="www.samsung.com/uk/offer/rainbowtoner">www.samsung.com/uk/offer/rainbowtoner</a> to complete the online claim form and submit the Promotion Product details along with uploading proof of purchase and entering the Serial number and all other required information ("Claim").
- 11. Claims must be made within 60 days of date of purchase, the date of purchase counts as day one. Participants must wait 30 days from the date of purchase to make a Claim. Claims received outside this period will be marked as invalid and will not be accepted.
- 12. Participants will be sent an email and SMS to confirm that their Claim has been received by the Promoter and that it has been successful and validated.
- 13. If an email acknowledgement has not been received, it is the Participant's responsibility to contact the Promoter's customer service team at <a href="mailto:rainbow@samsungpromotions.claims">rainbow@samsungpromotions.claims</a> or 03432 084 777 within seven (7) days of a Claim being submitted.
- 14. If a Claim is deemed to have not been submitted correctly, the Participant will be notified via email and SMS and offered the opportunity to provide the required information within seven (7) days. If no response is received within seven (7) days of the email and SMS, then the Claim shall be marked as invalid and the Participant will no longer be eligible to receive the Reward.
- 15. Delivery of the Reward will be to the UK only postal address provided in the Claim.
- 16. This Promotion is not redeemable with any other offer.
- 17. Claims that are incomplete or damaged will be deemed invalid. No responsibility is accepted by the Promoter for lost, delayed or damaged data which occurs during any communication or transmission of Claims.
- 18. The Promoter reserves the right at its absolute discretion to disqualify Claims which it considers do not comply with these terms and conditions.
- 19. The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid Claims including, without limitation, to require further verification as to proof of purchase, as well as the identity, age, and other relevant details of a Participant.
- 20. A Claim must be made by the Participant, and must not be made through agents or third parties.
- 21. If a Participant returns a Promotion Product after submitting a Claim, the Claim will be invalid and the Participant must immediately call: 03432 084 777 to cancel the Claim. The Promoter reserves the right to check with Participating Retailers whether a Promotion Product has been returned and, by submitting a Claim, the Participant provides consent to the Promoter to do so.

- 22. Promoter may use any personal information submitted by the Participant to advise Participants of future promotions and to provide information about products of the Promoter or its associated companies that may be of interest. The Participant hereby consents to such personal information being used for this purpose and confirms that it agrees with the Promoter's privacy policy available at: <a href="http://www.samsung.com/uk/info/privacy.html">http://www.samsung.com/uk/info/privacy.html</a>. The Participant may withdraw consent to such use of personal information by writing to the Promoter or by using the opt-out process outlined in the Promoter's privacy policy.
- Other than as set out in these terms and conditions or for the purposes of operating the Promotion, the details and information provided by the Participant when entering the Promotion or claiming the Reward will not be used for any promotional purpose, nor shall they be passed to any third party.

## General

- 24. The Promoter shall not be liable for any interruption to the Promotion whether due to force majeure or other factors beyond the Promoter's control.
- 25. The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the Terms and Conditions of the Promotion.
- 26. The Promoter will not be responsible or liable for: (a) any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control; (b) any late, lost, misrouted, or damaged transmissions or Claim or Rewards; (c) any computer or communications related malfunctions or failures; (d) any disruptions, losses or damages caused by events beyond the control of the Promoter; or (e) any printing or typographical errors in any materials associated with the Promotion.
- 27. Participants will be solely responsible for any and all applicable taxes and any other relevant costs, expenses which are not stated in the Terms and Conditions as being included.
- 28. By participating in this Promotion, you agree, to the maximum extent permitted by applicable laws, to release and hold the Promoter harmless from any and all liability whatsoever for any injuries, losses or damages of any kind arising from participation in or in connection with the Promotion, including without limitation, awarding, acceptance, receipt, possession, use and/or misuse of the Reward.
- 29. The above limitation of liability shall not apply to liability arising from fraud (including fraudulent misrepresentation), death or personal injury caused as a result of Promoter's negligence.
- 30. The Promotion is governed by English law.