

Window Vac Extension Pole Redemption

Offer valid from 26 September 2016 to 4th November 2016.
All claims must be received on or before 4th December 2016.

Terms & Conditions

1. **Promoter:** Kärcher (U.K.) Limited (**Kärcher UK**) a company incorporated and registered in England and Wales with company number 1350233 whose registered office is at Kärcher House, Brookhill Way, Banbury, Oxon OX16 3ED.
2. **Qualification:** To qualify for the free Window Vac extension pole, you must purchase a brand new qualifying machine (see paragraph 6) from a participating retailer and claim online with proof of purchase during the promotional period referred to in paragraph 5. By submitting a claim, you are agreeing to be bound by these terms and conditions. Please see [INSERT WEBLINK] for a copy of these terms and conditions.
3. **Validation:** You must complete all of the required fields to validate your claim, and all claims must be made online (at www.karcher.co.uk) or by post with claim forms being sent to Kärcher HPW Claims, PO Box 504, Market Harborough, Leicestershire, LE94 OAE. Responsibility will not be accepted by Kärcher UK for claims lost, damaged or delayed. Proof of sending is not proof of receipt. Claims will become the property of Kärcher UK.
4. **Eligibility:** This promotion is open to residents of the UK and the Republic of Ireland only. Kärcher employees and dealer partners and their respective immediate family members are not eligible to participate in the promotion. Incomplete or illegible claims will not be accepted. If there is any reason to believe that you have breached these terms and conditions or incorrect, illegible, fraudulent or other invalid or improper information has been provided, Kärcher UK may, in its sole discretion, immediately reject your claim.
5. **Promotional Period:** Purchases must be made between 26/09/16 – 04/11/16 and claims submitted on or before 04/12/2016. Any claims submitted after 23.59 on 04/12/16 will not be accepted.
6. **Machines:** This promotion only applies to purchases of new Kärcher Window Vacs as listed below:
 - WV2
 - WV2 Plus
 - WV2 Premium
 - WV5 Plus
 - WV5 Premium
 - WV5 Plus Continuous Cleaning
 - WV5 Premium Continuous Cleaning
 - WV Classic
 - WV Easy

All other machines and all accessories, detergents and spare parts are excluded from this promotion.

KÄRCHER

makes a difference

7. **Warranty:** The standard manufacturer's warranty remains unchanged.
8. **Window Vac Extension Pole Redemption:**
- a. The free Window Vac extension pole will be sent directly to the address given by you in the claim form. You are responsible for ensuring that you enter the correct address- Kärcher UK cannot be held responsible for, and have no liability to reissue, any extension poles which are delivered to an incorrect address, other than by our own error.
 - b. Please allow up to 90 days from submission of the completed claim form for the accessory pack to reach your address. Claims will only be considered completed once a copy of a valid receipt has been received.
 - c. Extension poles will only be available while stocks last and there is no cash alternative.
 - d. Only one extension pole may be claimed per household.
9. **Existing Offers:** NOT to be used in conjunction with any other offers from Kärcher UK.
10. **Right to withdraw:** Kärcher UK reserves the right to alter, cancel or withdraw this promotion at any time without prior notice.
11. **Liability:** Kärcher UK shall not be liable for any loss or damage (whether direct or indirect) or consequential damage of any nature in contract, tort (including negligence) or otherwise caused by the acceptance of the terms and conditions or in connection with any of this promotion.
12. **Data Protection and Privacy:** By submitting a claim, you agree that any personal information provided by you may be held and used only by Kärcher UK or its agents and suppliers to administer the promotion.
13. **General:** These terms and conditions shall be governed by English law and the parties submit to the exclusive jurisdiction of the courts of England and Wales.

KÄRCHER

makes a difference