

**Free Dartington Glassware & Finish Quantum  
Terms & Conditions ('Conditions')**

1. The promotion is open to all residents in the UK (England, Scotland, Wales and Northern Ireland) and Channel Islands 18 years or over (excluding employees and their immediate families of the Promoter, participating retailers, their agents and anyone professionally connected with this promotion).
2. Promotion available on all Hotpoint dishwashers purchased in-store and online between 4<sup>th</sup> November and 24<sup>th</sup> December 2015 (inclusive) ("Promotional Period") or whilst stocks last. Subject to availability.
3. Only one entry per UK address is permitted.
4. Free Gift is subject to redemption. To claim, complete all fields of the claim form available online or in-store and send, together with a copy of your proof of purchase, to Hotpoint Dishwasher Offer, Sitel UK, Timothy's Bridge Road, Stratford Upon Avon, Warwickshire, CV37 9HY.
5. All claims must be received by 7<sup>th</sup> January 2016 (referred to as "Closing Date"). Claims made after this date will not be validated or fulfilled.
6. The Promoter accepts no responsibility for entries that are misdirected, lost, incomplete, illegible, delayed or corrupted during delivery or other reason whatsoever. The Promoter is not responsible for incorrect or inaccurate information supplied to the Promoter by the entrant.
7. Incomplete entries will not be accepted.
8. Offer available on Hotpoint dishwashers only (referred to as "Selected Appliances") purchased during the Promotional Period, whilst stocks last and not to be used in conjunction with any other offer (unless otherwise expressly provide).
9. The gift consists of: choice of 4 x Red Wine, White Wine or Tumbler crystal glasses and 1 x pack of Finish Quantum Shine & Protect dishwasher tablets ("Gift").
10. The Gift will be delivered within 28 days of the validation of the claim. Any Gifts returned to sender due to inaccurate details supplied will be considered unwanted and the claim will be invalidated.
11. Adverse weather conditions could impact on delivery dates. The Promoter is not responsible for delays due to adverse weather conditions.
12. Purchase of a Selected Appliance is necessary.
13. The Gift is as stated and is not transferrable to another individual and no cash or other alternatives will be offered. The Promoter reserves the right to substitute gifts of equal or greater value at any time at its sole discretion in the unlikely event of stocks running out or in the event of unavailability due to circumstances beyond the Promoter's control.
14. By submitting a claim, you agree that the Promoter may disclose information to its agents for the administration purposes only for this promotion.
15. If you have opted in to receive further marketing information from the Promoter and/or its selected extended warranty provider your details will be held by the Promoter for this purpose. At any point after the Promotional Period you can ask for your details to be removed off the mailing list by contacting the Promoter.
16. The Promoter reserves the right to refuse to award a Gift if it has reasonable grounds to believe that the entrant has breached any of the terms and conditions or has been fraudulent or has acted contrary to the spirit of the promotion. By entering this promotion, you confirm to be bound by these Terms and Conditions.
17. You understand that all information (including these rules) relating to this promotion published on any promotional or advertising material or on any website at any time before or during the Promotional Period will form part of the terms and conditions of entry.
18. The decision of the Promoter in all matters relating to this promotion is final and binding.
19. These Conditions shall be governed by and construed in accordance with the laws in force in England and any dispute shall be subject to the exclusive jurisdiction of the English courts.
20. If the Promoter fails to comply with these Conditions it shall not be responsible for non-foreseeable losses including, but not limited to losses related to the loss of anticipated enjoyment, loss of anticipated savings or any

waste of time. This clause does not limit or exclude the Promoter's liability for death and personal injury caused by its negligence, fraud or fraudulent misrepresentation. This promotion does not affect a consumer's statutory rights.

Promoter: Whirlpool UK Appliances Ltd, Morley Way, Peterborough, PE2 9JB ("Promoter").

### **30-Day Money Back Guarantee Terms & Conditions ('Conditions')**

1. 'Unit' means any Hotpoint dishwasher purchased during the Promotional Period from a participating retailer excluding units deemed as invalid in these Conditions. 'Purchaser' means a resident of UK who purchases a Hotpoint dishwasher from a Participating Retailer during the Promotional Period, and is the end user of that Unit. 'Promoter' means Whirlpool UK Appliances, Morley Way, Peterborough PE2 9JB. 'Promotional Period' means the period between 04/11/2015 to 24/12/2015 (inclusive).
2. If a Purchaser is not fully satisfied with the benefits, quality or performance of the Unit and wishes to make a claim under this Guarantee, the Purchaser must send their name, full address, telephone number, copy of purchase receipt and reason for return to: Hotpoint Dishwasher 30 Day Promotion, FREEPOST RTKE-YGCU-ZJAE, Whirlpool UK Appliances Ltd, Morley Way, Peterborough, PE2 9JB.
3. The Purchaser's claim must be made within 30 days of the Unit's purchase date. Upon receipt and after verifying the validity of the claim, the Purchaser will be contacted to arrange the return of the Unit (including all accessories and instruction manuals). The Promoter will check the condition of the Unit on collection and once it is satisfied that the Unit complies with the full conditions a cheque will be arranged for the full purchase price to be posted to the Purchaser within 28 days of collection.
4. The refund of the purchase price comprises the purchase price of the Unit paid by the Purchaser and excludes any associated charges including those relating to transportation and installation, finance interest and the purchase of accessories or extended warranties. If the Unit is purchased on finance the Purchaser is responsible for paying the outstanding amount including any interest, charges and penalties.
5. The original receipt of purchase must be retained and supplied upon request to either the Promoter or its agent as further proof of purchase.
6. This offer applies to new retail Units only. It does not apply to commercial purchases, new homes, trade-seconds, scratched & dented stock, ex display or used stock.
7. All manuals and accessories must be included with the returned Unit.
8. The Unit must be in good as new condition and must not be damaged. On the date of collection, the Purchaser must ensure that the Unit is disconnected from water and electricity supply and is void of any accessories including door panels before collection by the Promoter.
9. Offer is not open to employees and their immediate families of the Promoter (or their associated agencies) unless the Unit is purchased from a Indesit authorised outlet.
10. Any misrepresentation or fraudulent information by the Purchaser disqualifies claim of this offer.
11. The Promoter's decision on all matters pertaining to this Promotion is final and binding and no correspondence will be entered into, except as otherwise stated in these Conditions.
12. If the Promoter fails to comply with these Conditions it shall not be responsible for non-foreseeable losses including, but not limited to losses related to the loss of anticipated enjoyment, loss of anticipated savings or any waste of time. This clause does not limit or exclude the Promoter's liability for death and personal injury caused by its negligence, fraud or fraudulent misrepresentation. This promotion does not affect a consumer's statutory rights.

13. In submitting a claim, the Purchaser consents to the processing of their personal data by the Promoter and its handling house. Personal data will be used in the strictest of confidence and is never passed onto a third party without the Purchaser's consent

14. These Conditions shall be governed by and construed in accordance with the laws in force in England and any dispute shall be subject to the exclusive jurisdiction of the English courts.

Promoter: Whirlpool UK Appliances Ltd, Morley Way, Peterborough, PE2 9JB.