

IMPORTANT SAFETY WARNING

Dynamode USB2 External 3.5" HDU Enclosures Model Numbers: **USB-HD3.5S-3.0**, **USB-HD3.5SI-BN**

Original Outer Packaging(s)



USB-HD3.5SI-BN



USB-HD3.5S-3.0



*SKU/Serial no. on side or underside of
metal enclosure*

Dear Dynamode Customer,

A batch of **USB-HD3.5S-3.0** and **USB-HD3.5SI-BN** received into UK with the supplied external power supplies have been manufactured incorrectly.

The AC/DC Adapter was tested by Electrical Safety Assessments and later tested for LVD by an approved testing lab. *A risk assesment was done and found the power supply to be of low risk and considered safe to use, however their conclusion was it did not comply with Clauses 5(1) (a) and 5 (1) (b) of the Electrical Equipment (Safety).*

Though the actual power supplies present no risk and are safe to use, we would like to recall the enclosures for changing the power supply and upgrade where necessary

The following SKUs are AFFECTED by this issue:

029885 - Relating to **USB-HD3.5SI-BN**

022164 - Relating to **USB-HD3.5S-3.0**

The following SERIAL NO's of the above SKUs are UNAFFECTED:

D-JAC-1014000024xxx, D-JAC-1014000025xxx, D-JAC-1014000028xxx

D-JAC-1014000030xxx, D-JAC-1014000031xxx, D-JAC-1014000032xxx

D-JAC-1014000033xxx

We confirm that the latest deliveries have the correctly labelled power supplies and are unaffected by this issue. With the exclusion of the above units, we would like to recall any other enclosures from the previous deliveries for checking and upgrading the PSU as necessary.

If you have any queries about this issue and/or wish further information please do not hesitate to contact Dynamode UK

Dynamode Technical Support: **0845-0758 326** or UK Head Office: **0845-375 2023**

or a dedicated recall email: recallrma@dynamode.com

wish to thank you for your co-operation in this matter..

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