

# WASHING MACHINE – WARRANTY OFFER

## TERMS & CONDITIONS

**Helpline Number:** 0844 844 3899 **E-Mail:** [www.panasonic.co.uk/email](http://www.panasonic.co.uk/email)

**Promotion Period:** 1st April 2014 to 31st March 2015.



1. To qualify for a 5 year warranty, you must purchase a new (not second hand) applicable model, from a participating retailer during the promotional period. Applicable Models are: NA-140VS4WGB, NA-168VS4WGB, NA-148VS4WGB, NA-140VZ4WGB, NA-140VX4WGB, NA-168VX4WGB, NA-148VX4WGB, NA-140VG4WGB, NA-168VG4WGB, NA-148VG4WGB. For all retailers participating in the promotion, please visit the Panasonic Dealer Locator.
2. **Promotional Period: Purchases of the following models made between 1st April 2014 and 31st March 2015 qualify.**
3. To qualify for your 5 year Warranty, please register your purchase on this online form and upload your full purchase receipt (not deposit receipt) **within 30 days of purchase and by 30th April 2015.**
4. If you are unable to upload your receipt please send a COPY of your full purchase receipt to the address below along with the printed PDF of your online application. Alternatively, postal application can be made by clearly completing Model Number, Serial Number, your Title, First Name, Surname, House Number, Street Name, Town, Postcode, Email address and Daytime Telephone Number onto a blank piece of paper. You must include a copy of your full purchase receipt (not deposit receipt) and send to: **Laundry 5 Year Warranty Offer, Panasonic UK, a branch of Panasonic Marketing Europe GmbH, Willoughby Road, Bracknell, Berkshire, United Kingdom, RG12 8FP.** Responsibility cannot be accepted for entries lost or delayed in the post. In addition, incomplete applications will not be accepted.
5. Panasonic does not accept any responsibility for misdirected, delayed or lost claims, incomplete or illegible claim forms or claims damaged in the post. Claims by fax, telephone or e-mail will not be accepted. Only one claim per product can be made.
6. Upon redemption we will activate your Warranty and send you a Certificate, which will confirm your Warranty cover period and contact details. All claims will be processed within 30 days of completion; however if you have not received confirmation within 30 days, please contact the Extended Warranty Helpline on 0844 844 3899 or e-mail [www.panasonic.co.uk/email](http://www.panasonic.co.uk/email) Regrettably claims pursued after this time, as well as outside of the closing deadline, will not be accepted.
7. This is a Panasonic promotion, run in conjunction with Participating Retailers and the warranty is only valid within the EEA, Switzerland and Turkey. Panasonic UK reserve the right to extend or withdraw this promotion at any time. 5 year warranty will be given for purchases made in the UK and in ROI and includes parts and labour *(2 year standard + 3 years extension).*
8. All personal information supplied by you will be used by Panasonic solely for the purpose of this promotion. Please see the Panasonic data privacy policy available on the Panasonic website.
9. By claiming this offer, applicants will be deemed to have read and accepted these terms and conditions.
10. Promoter: Panasonic UK, a branch of Panasonic Marketing Europe GmbH, Willoughby Road Bracknell, Berkshire, UK RG128FP.

